



NICHOLAS VASSIL

Chief Financial Officer

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PROFESSIONAL COMPETENCIES & EXPERIENCE

Nicholas Vassil is an accomplished business leader and entrepreneur with more than 30 years of experience across telecommunications, finance, information technology, and operations management. As Chief Financial Officer of APLS Group, Nicholas oversees financial strategy, budgeting, resource allocation, and organizational infrastructure to ensure long-term stability and growth. He brings a practical, people-centered leadership style shaped by decades of managing teams, optimizing processes, and driving operational excellence.

Before joining APLS Group, Nicholas built a successful career at Time Warner Cable, where he held multiple leadership roles including Call Center Supervisor, Quality Assurance Supervisor, Technical Operations Supervisor, and Head QA/Loss Prevention Manager. Across these positions, he consistently improved performance outcomes, from reducing customer resolution turnaround time by 10%, to increasing QA technician productivity by 16%, to decreasing post installation "trouble calls" by 10%. His contributions earned him the President's Achievement Award three times.

Nicholas also brings experience from Fidelity Investments, where he served as a 401K Specialist supporting both domestic and international clients and consistently achieved top customer satisfaction ratings. Earlier in his career, he founded and operated two successful businesses in the hospitality and vending industries, strengthening his expertise in entrepreneurship, customer service, and operational management.

HIS CERTIFICATIONS INCLUDE

- Cisco Certified Network Associate credential from Advanced Computer Technology Training
- Certificate in Computer Engineering Technology/PC Specialist from Wake Technical Community College



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